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| Topic |  | Sub-groups | Prompts |
| Enrolment | Can you remember how you found out about the study, and how you came to sign up?  Did you see an advert? | In-clinic | Were the staff members knowledgeable about the study?  Were you given sufficient time to read the information sheet?  Was it informative?  Did you feel rushed into enrolling?  Did the staff answer all your questions about the study? |
|  |  | Online self-referral | Did you read the participant information sheet before signing up?  Was it informative?  Was it clear what you would be doing? |
| Registration | How did you find the registration process? | In-clinic | Did you or the staff members have any problems using the tablet computer?  What about the length of time it took? |
|  |  | Online self-referral | Were the website instructions clear?  Were the emails and instructions clear?  Did you experience any problems?  What about the length of time it took? |
| **(On-line Self-referral only)**  Organising final registration / consultation session | Was organising the consultation with the clinical staff straightforward?  Were there any delays?  How was the communication? | Telephone consultation | Did you mind having a telephone consultation?  Would you have preferred to seen the member of staff face-to-face? |
|  |  | Video Consultation | Did you mind having a telephone consultation?  How did it go?  Did you have any IT problems?  Would you have preferred this to have been delivered in person rather than over video? |
|  |  | In-clinic Consultation | Did you mind coming into the clinic to complete your registration process?  Would you have preferred this to be done over the phone or by video conference? |
| Randomisation | Did you mind being randomly allocated to a trial group?  Would you prefer to have chosen? |  | Remind me - what group were you allocated to? |
| Education/training delivery | What did you think about the information you were given about condoms? | Control | Were you given any condoms or told how to get free condoms?  Was the information you were given about condoms informative?  Do you learn anything new?  Do you recall anything being mentioned about lubricants?  Did you learn anything new about them? |
|  |  | eHIS | You received information about condoms and lubes from a website – how did you find that?  Was it compatible with your device?  Did it function properly?  What about the design?  How about the video and animated clips?  What about the quiz questions?  Was the information you were given about condoms informative?  Do you learn anything new?  Do you recall anything being mentioned about lubricants?  Did you learn anything new about them?  Would you have preferred to have had the same information about condoms and lubes given to you in a clinic setting by a health professional/nurse/doctor? |
|  |  | proHIS | Was the information you were given about condoms informative?  Do you learn anything new?  Do you recall anything being mentioned about lubricants?  Did you learn anything new about them?  How did the condom demonstration go?  Was it useful?  Would you have preferred to have used a website to find out about the different types of condoms and lubricants? |
| Chlamydia screening | Did you provide samples for chlamydia testing when you first signed up?  How did you provide them? (In clinic/postal kit) | In-clinic samples / postal kit | How did you find the process?  Were you informed of the results? Were they treated (if necessary)?  Were you happy with what occurred? |
| HIS-UK Kit |  | eHIS/proHIS only | What did you think of the kit?  Were you happy with the selection of products you were given?  Were the instructions about how to test out the condoms clear?  Did you mind being asked to try them out whilst alone and without a partner?  Did you find that a useful exercise to do?  How did you find the rating?  Was it a useful exercise to do?  Did you find a condom which you liked?  What about ordering further supplies? Have you taken advantage of that? |
| Follow-up questionnaires | How have you found completing the follow-up questionnaires? |  |  |
| Follow-up screening | Have you completed the 6 month chlamydia screening? | Yes | Did you experience any issues with the postal kit?  Were the instructions clear?  Was it easy to do? |
| Communication | How have you found the communication from the study team?  Too much/too little/unclear |  |  |
| Website | How have you found the study website?  Design/compatibility with devices  Any problems logging in or with access?  Informative/easy to navigate |  |  |
| Expectations | Have your expectations about the study been met?  (i.e. from participate info sheet to practice) |  |  |
| Perceived benefits | Do you think being involved in HIS-UK has helped you in any way? What have the benefits been?  Do you think your views or attitudes to condoms and lubricants has changed in any way?  Do you think your behaviour has changed because of your involvement?  Has your involvement caused you any concerns? Any problems?  Are you pleased you are taking part? Are you satisfied with your decision to take part?  Would you recommend this study to others? Have you done so? |  |  |
| Future study improvements | In your opinion, do any aspects of the study need improving or changing? |  |  |